



## Cochrane Minor Hockey Association (CMH)

**Policy Title:** Refund Policy

**Effective Date:** May 15, 2026

**Website:** [www.cochraneminorhockey.com](http://www.cochraneminorhockey.com)

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### 1.0 Overview

This policy outlines the procedure for requesting and issuing refunds for Cochrane Minor Hockey Association fees.

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### 2.0 Process

2.1 Refund requests must be submitted through the form below:

[REFUND REQUEST FORM](#)

2.2 A \$75.00 non-refundable processing fee will be deducted from any refund issued by CMH.

#### 2.3 U11 & Above - RMFHL, CAHL, & RHL

- A full refund of registration fees paid will be issued for any player who withdraws prior to the start of the tryout or evaluation process
- A refund of 75% will be issued for any player who withdraws after evaluations have commenced
- No refunds will be issued once a player has been assigned to a team <sup>1</sup>
- Pre-season Camps, development camps and clinics, are non-refundable and non-transferable <sup>2</sup>
- No Refunds due to injury or illness will be issued once a player has been assigned to a team <sup>1</sup>

1. A player is considered assigned to a team once the evaluation process has completed and they have been informed of team placement. (this includes players who have signed a commitment letter and selected the deposit and payment process)

2. Requests made for refunds for pre-season camps, development camps, and clinics made within 24 hours of registering will be provided within 30 days



- CMH will make every reasonable effort to reschedule ice cancelled by the SLS Centre, Cochrane Arena, or Mîñî Thnî. Refunds will not be issued for ice times that cannot be rescheduled
- All Late Fees are non-refundable
- Players who withdraw after teams have been formed and team budgets approved will remain responsible for all fixed team expenses incurred up to the date of withdrawal
- Approved refunds will be processed within 30 days of the refund request

## 2.4 AA/AAA

- A full refund of registration fees will be provided to any player who withdraws before the commencement of the Open and Main Camp evaluation/tryout process
- A refund of 75% of the full rep registration fee will be issued to any player who withdraws after evaluations/tryouts have commenced but before team placement.
- No refunds will be issued once a player has been assigned to a team <sup>1</sup>
- Pre-season camps, development camps, tryouts, Spring ID skates, clinics, and similar supplemental programming are non-refundable and non-transferable. <sup>2</sup>
- Evaluation/Tryout fees will only be refunded if a player is selected to a higher-level team with another LMHA-sanctioned program (e.g. U13AAA, U15AAA, U17AAA, or U18AAA Airdrie Bisons)
- No Refunds due to injury or illness will be issued once a player has been assigned to a team <sup>1</sup>
- Players selected to an AA/AAA team, regardless of the date, will have all applicable rep fees transferred to the AA/AAA package fees
- Signing deposits are non-refundable unless the player is selected to a higher-level team with another LMHA-sanctioned program (e.g. U13AAA, U15AAA, U17AAA, or U18AAA Airdrie Bisons)
- CMH will make every reasonable effort to reschedule ice cancelled by the SLS Centre, Cochrane Arena, or Mîñî Thnî. Refunds will not be issued for ice times that cannot be rescheduled
- Players who withdraw after teams have been formed and team budgets approved will remain responsible for all fixed team expenses incurred up to the date of withdrawal
- Approved refunds will be processed within 30 days of the refund request

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## 2.5 Intro to Hockey (U7 & U9)

- A full refund of registration fees paid will be issued to any player who withdraws prior to September 1<sup>st</sup>
- A refund of 75% of the total program registration will be issued for any player who withdraws up to October 15<sup>th</sup>
- A refund of 50% of registration fees paid will be issued for any player who withdraws between October 16<sup>th</sup> - November 30<sup>th</sup>
- Pre-season Camps, development camps and clinics, are non-refundable and non-transferable <sup>2</sup>
- No refunds will be issued after December 1<sup>st</sup>
- CMH will make every reasonable effort to reschedule ice cancelled by the SLS Centre, Cochrane Arena, or Mîniî Thnî. Refunds will not be issued for ice times that cannot be rescheduled.
- All Late Fees are non-refundable.
- Players who withdraw after teams have been formed and team budgets approved will remain responsible for all fixed team expenses incurred up to the date of withdrawal
- Approved refunds will be processed within 30 days of the refund request

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