

COMMUNICATION FLOW CHART



COMMUNICATION FLOW CHART

Occasionally disputes arise within a team over issues such as behavior, discipline, equal floor time, quality of the program provided by the coaches, etc. The parents should bring their concerns to the parent liaison or team manager who should work with the coach and parents to resolve the issues. If you are angry about anything a coach has done, it is **ESSENTIAL** to use “the 24-hour rule” before approaching the parent liaison or manager in person, phone, or email. Please familiarize yourself with the Flow of Communication within the Chargers Lacrosse Association (CLA). Only move down the flow chart if the issue/dispute remains unresolved.

INCIDENT OCCURS



24 Hour rule – “Cooling off period”



Parent, Player, Team staff approached with concern/question



Contact Team Manager or Parent Liaison



Appropriate Board Member (Discipline Chair)



Club President



CALL League Executive



ALA Executive Director