



PORT COLBORNE GIRLS HOCKEY ASSOCIATION



REFUND POLICY

Our Refund Policy outlines how registration fees are managed when players withdraw from the program. Refunds are only considered upon written request and must be reviewed by the Executive Committee.



REQUESTING A REFUND

Refunds will only be granted once a written application has been received and reviewed by the Executive Committee.

If the request is approved, the following refund schedule applies:

| DATE RECEIVED | REFUND AMOUNT |
|---------------------|---|
| After September 1st | 85% |
| After October 1st | 60% |
| After December 1st | 30% |
| After December 31st | Prorated refunds will be granted ONLY in the case of residential relocation, with appropriate documentation. |



TRANSFERS TO OTHER ASSOCIATIONS

After the first practice, if a player leaves to play with another OWHA association, **no refund** will be issued.

This is considered breaking a registration agreement with the Port Colborne Girls Hockey Association (PCGHA).



RESIDENTIAL RELOCATION

Players who move out of the area before the end of the season may apply in writing for a **refund**.

The refund amount will follow the schedule above, based on the date the written request is received.



MEDICAL WITHDRAWAL

If a player becomes medically unfit or sustains an injury preventing participation for the remainder of the season, a refund may be granted based on the above percentages.

The refund amount will be determined by the date of injury or diagnosis and must be supported by a medical note from a licensed physician.



SUSPENSION OR EXPULSION

Players who are suspended or expelled from the Association are **not entitled** to a refund under any circumstances.